

CHUCK E. FOCUS

- Celebrate Accomplishments - Share Knowledge - Spread Culture -

Company Wide Sales Growth

Restaurant	2018	2019	YOY%
New Hartford, NY #646	\$13,019	\$22,126	70.0%
Asheville, NC #638	\$16,940	\$28,648	69.1%
Roanoke, VA #972	\$26,077	\$43,230	65.8%
Sterling, VA #654	\$35,415	\$58,320	64.7%
Poughkeepsie, NY #505	\$25,891	\$40,696	57.2%
Sumter, SC #657	\$12,397	\$18,666	50.6%
Doylestown, PA #762	\$19,288	\$28,836	49.5%
Herndon, VA #099	\$28,444	\$42,106	48.0%
King of Prussia, PA #543	\$21,954	\$32,443	47.8%
Mobile, AL #560	\$22,185	\$31,926	43.9%

District Sales Growth

District	Region	YTD%
Joseph Risnear	Southeast	15.3%
Adam Shafran	Western	13.2%
Louis Deignan	Western	13.0%
Brian Pitre	Southeast	12.6%
Anthony Chapa	Southeast	9.8%
Eric Bargas	Southeast	8.4%
James Hamblen	Southeast	8.2%
Jon Fiorentine	Northeast	8.2%
Todd Bell	Western	7.1%
Wayne Casey	Western	6.9%

Birthday Sales Growth

Restaurant	2018	2019	YTD%
Hagerstown, MD #772	13.0%	19.2%	6.2%
Regina, SK #872	9.1%	13.4%	4.3%
FM 1960, TX #032	10.5%	14.6%	4.1%
Manassas, VA #118	16.6%	20.5%	3.9%
Pasadena, CA #324	22.1%	26.0%	3.8%
Richmond, VA #056	16.8%	20.6%	3.8%
Greece, NY #839	13.1%	16.9%	3.8%
Potomac Mills, VA #071	16.6%	20.5%	3.8%
La Mirada, CA #447	15.1%	18.9%	3.8%
Sterling, VA #654	16.9%	20.2%	3.3%

Tesser Remodels Sales Growth

Restaurant	2018	2019	YOY%
Greece, NY #839	\$22,729	\$39,505	73.8%
Las Vegas SE, NV #311	\$19,520	\$32,918	68.6%
Greenville, SC #968	\$31,739	\$48,440	52.6%
Fairfax, VA #084	\$43,295	\$63,273	46.1%
Syracuse, NY #526	\$24,978	\$35,415	41.8%
FM 1960, TX #032	\$21,942	\$30,074	37.1%
El Paso, TX #852	\$19,447	\$25,073	28.9%
Indy Castleton, IN #096	\$25,643	\$29,898	16.6%
Stockton, CA #631	\$26,845	\$30,184	12.4%
San Bruno, CA #444	\$24,865	\$27,597	11.0%

Support Center FUNdamentals Training

~ Class of April 2019 ~



Another successful FUNdamentals class is in the books!

Welcome everyone to the Chuck E. Family!

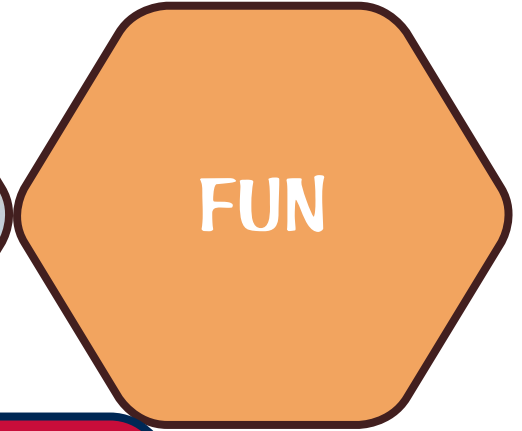
~ Pictured left to right: Emerson Zeno - POS, BJ Parker - POS, Ben Wilcox - IT, Eliza Billa - IT ~



Week 15
April 26, 2019

WHAT'S GOIN' ON

- Highlight Moments -



Submit your highlight moments to myfavoritefun@cecentertainment.com

MILESTONES-

- Reach and Achieve! -

Buddy Benedict ~ 060

Karla Torres Garcia ~ 075

Christopher Escobedo ~ 413

Cassidy Demboski ~ 420

David Johnson ~ 621

James Knight ~ 890

Kendall Luke ~ 892

Brandon Synosky ~ 892

Daniel Criollo ~ 952

Shaneequah Lofton ~ 532

Nicole Elam ~ 685

Matthew Seland ~ 751

June Dennis ~ 782

Kevin Taylor

Tech Mgr. #724

15 Years

Elizabeth Castillo
TEAM2 Trainer #446

15 Years

Noemy Duran

OC. Manager #638

15 Years

Leonor Alvarez
General Mgr. #311

20 Years

Karla Hernandez
Sr. Asst. Mgr. #075

20 Years

Eraklio Larranaga
Sr. Asst. Mgr #357

20 Years



Megan Haug

Team Ellisville #947

Todd Bell, DM

~ Our hostess Megan was amazing. She really made my daughter feel comfortable during her birthday party. ~



Jessie McHugh

Team Ellisville #947

Todd Bell, DM

~ Jessie was a great hostess that kept the party organized and provided complete details about the flow of the party. It was easy to sit back and watch my daughter smile and enjoy the experience. ~

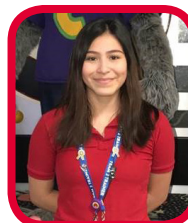


Adam Prestosa

Team Brentwood #783

Adam Shafran, AD

~ Our host Adam was amazing! He was so polite, helpful and fun! We couldn't have asked for a better birthday party for our daughter. ~



Jennifer Sanchez

Team Corpus Christi #451

Bill Pressel, AD

~ Jennifer Sanchez was an amazing host, very helpful! It was a great experience! ~

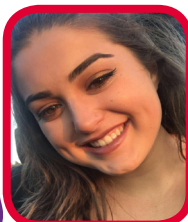


Samantha Thibert

Team Edmonton #834

Frank Cassar, DM

~ Samantha was extremely helpful & I appreciate her assistance. She did so well considering my birthday girl was 4 and Sam was able to engage her! ~



Edna Hernandez

Team Villa Park #686

Troy Watring, AD

~ The party was wonderful and the waitress Edna was fantastic. She did a great job with the party. ~



MARCH MADNESS

The winning Region for Week 4, DM Scavenger Hunt is...

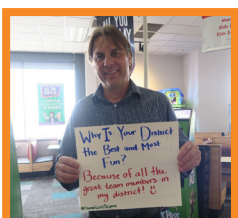
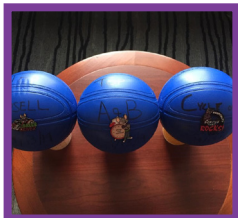
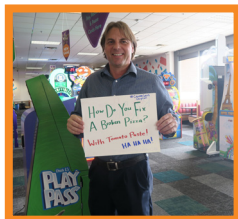


Western Region:
RVP: Jim Brawley



And a special congratulations to Adam Shafran, Wild Card Winner in the Western Region.

Here are just a few pictures showing all the fun and participation we had from the District Managers!



Thank you for all of your participation in March Madness 2019!

Don't wait for our next contest to have fun,
we are Chuck E. Cheese and having fun is what we do!

Stay tuned for your next Sales Contest, details coming soon!



DEAR CHUCK E...

- You're the BEST! -

I just wanted to take this moment to say how thankful I was to have such an amazing, caring, attentive, and all around awesome host for my son's birthday party. Caroline Lane was beyond great! She was a great server, but what made her stand out from all the other ones I have had in the past, was her sincere concern for my son (who is always in a bad mood). She would always stop to talk to him and did absolutely everything within her reach to make him smile. Ms. Lane exceeded my expectations and that is why I am taking this time to write. She is definitely an employee that needs recognition!



Northeast
Bridgewater, NJ #512
RVP Chris Kelly
DM Yuri Pena
GM Ashley Peace
Cast Member Caroline Lane

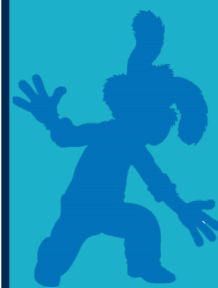
We hosted our daughter's 6th birthday party and were pleasantly surprised with the level of friendliness and guest service of the Chuck E. Cheese staff members. Our host was sweet, attentive, professional, thoughtful, and worked exceedingly hard. We were also surprised (as were our adult guests) to discover how good the food is now! The pizza and cake was delicious! Overall, we had an excellent experience and we hope someone passes this along to the crew at the Fair Lawn location.



Western
Akron, OH #553
RVP Jim Brawley
AD Dennis Sanders
GM Christina Sanderfer



I want to give some feedback on our birthday party from last week, but there wasn't a survey code on my receipt. My kids birthday was awesome thanks to your staff. Dakota in particular was super sweet. She was very helpful and attentive, and made our kids feel so special on their big day. She's genuinely a nice person and the reason we'll come back again next year. Thank you for everything and we will be back again very soon!



Southeast
Jacksonville, FL #804
RVP Bill Eich
DM Nestor Rivera
GM Jim Weaver
Cast Member Dakota



A huge congratulations to the next Sapphire Pin Earner for Chuck E. Cheese's, Beth Downie! Beth joined the Boardman, OH team 17 years ago, and she has been around as long as she has because she is always having fun, you will never catch her without a smile on her face. Her favorite part of hosting parties is watching kids faces light up when she hands them their bonus tickets. Beth's philosophy is, "If the kids are smiling, Mom and Dad are smiling!" Thank you Beth, for all you do. Your Sapphire Pin is very much deserved!

~ Beth was a wonderful host! We were able to relax and not worry about anything, but enjoy our party and guests. I will recommend her always. ~

~ Beth our hostess was absolutely amazing. She was so helpful and informative about what was going to happen with our party. ~

~ Beth was absolutely amazing. It was the perfect 4th birthday party for Emma. ~



THE MORE YOU KNOW...

Risk Management

Tip of the week:

Fire Safety

Check to make sure all fire extinguishers are in their proper place, fully charged and inspected.



Facilities

Door Seals/Weather Stripping

Every door has gaps, and they can be found where the doors come together or at the top/bottom. Door sweeps and weather stripping provide protection from pests entering and cool air escaping.

It is best to address these deteriorating sweeps and strips when they are first noticed. You can order them from your FMP catalogue, and the store tech can install for cost savings vs submitting a work order to the vendor.

Purchasing

Palazzolo Cheese Shredder

Parts wear out, but we've got you covered!

Need to order a new part for your cheese shredder?



How to order:

- Reference the Palazzolo Parts Guide located on the Purchasing Sharepoint page to find the item number of the part needed [here](#):
- Email purchasing at purchasing@cecentertainment.com with the part # and quantity needed so they can order for you.

Palazzolo is unable to take orders directly. If you have any questions, please contact purchasing the purchasing department.

Marketing

T-MOBILE TUESDAYS

T-Mobile Tuesdays is back for a third year in a row, and this time we are giving an offer for the whole family to enjoy!

From 5/7-5/9, T-Mobile subscribers can redeem a Free Large 1-Topping Pizza with a minimum \$5 game purchase (points or minutes).

More details will soon be communicated that will include:

- Dough Projections
- Best Practices
- Redemption Instructions

Learning & Development

Over the next several weeks you will see a slight change in the semolina you receive from PFS. The manufacturer is the same so you may only notice the change once you open the bag and begin to use the product.

The manufacturer Pizza Blends has switched to a new milling company, and that change has slightly effected the look but not the function of the product. You will notice that the semolina will look a little lighter in color and the grains will be slightly smaller.

This change will not effect the function, or our procedures so please continue using the semolina exactly the same way we always have.



CAREER GROWTH OPPORTUNITIES

General Manager Opportunities

Birmingham, AL	330
S. Birmingham, AL	707
Edmonton, AB	834
Oceanside, CA	045
Foothill Ranch, CA	371
Murrieta, CA	414
El Monte, CA	428
Lexington, KY	963
Slidell, LA	693
Salisbury, MD	771
Rochester, MN	798
Manchester, NH	472
Rochester, NY	517
Yonkers, NY	653
Amherst, NY	840
Hickory, NC	382
Mayfield Hts, OH	547
Sharonville, OH	738
Janesville, WI	728

Tech Manager Opportunities

Mobile, AL	560	Ft. Wayne, IN	946
Jonesboro, AR	668	Largo, MD	532
Redwood City, CA	108	Springfield, MA	476
Fullerton, CA	325	Southgate, MI	713
Lakewood, CA	357	Omaha, NE	733
San Jose, CA	404	Jersey City, NJ	484
Murrieta, CA	414	Albuquerque, NM	332
National City, CA	439	Hempstead, NY	527
Vista, CA	784	Bronx Terminal, NY	641
Superior, CO	711	Charlotte, NC	039
Waterbury, CT	463	Cincinnati Colerain, OH	561
Kendall, FL	438	Norman, OK	893
Athens, GA	612	Knoxville, TN	055
Fayetteville, GA	615	Memphis, TN	970
Columbus, GA	869	Tyler, TX	031
Matteson, IL	073	Midland, TX	928
Darien, IL	685	Beaumont, TX	930
Columbus, IN	670	Greenbay, WI	319

District Opportunities

District Tech Manager
Buford, GA #616



**peter
piper
pizza**

Peter Piper Pizza Opportunities

Mesquite, TX	1273	GR Tech
Miami, FL	1271	GR Tech
Phoenix, AZ	1290	GR Tech
Green Acres, FL	1266	GM
N. Lauderdale, FL	1270	GM
N. Miami, FL	1271	GM

To view all open Chuck E. Cheese positions, visit www.chuckecheese.com/careers

To view all open Peter Piper Pizza positions, visit <http://www.peterpipercareers.com/search-jobs.html>

